



Return Policy

1. Service Satisfaction Guarantee At DeckADore, your satisfaction is our top priority. If you are not satisfied with our decorating services, please contact us within 7 days of the service date, and we will work to resolve any issues.

2. Refund Eligibility Refunds may be issued under the following conditions:

- If the decorations do not match the agreed-upon design.
- If the setup or takedown was not performed as scheduled.

3. Requesting a Refund To request a refund, please contact us at deckadore@gmail.com with your service details and the reason for the request. We will review your request and respond within 5 business days.

4. Non-Refundable Situations Refunds will not be issued for the following:

- Change of mind after the setup has been completed.
- Damage caused by external factors such as weather or tampering.

5. Service Modifications If you need to modify your service, please contact us at least 48 hours before the scheduled appointment. We will do our best to accommodate your needs.